

Product Related Issues ^[1]

Adverse Events Reporting (side effects)

An adverse event (or side effect) is any unwanted medical occurrence in a patient who has been given a pharmaceutical product. This can be any unfavourable and unintended sign, symptom, or disease associated with the use of the product. Adverse events should be reported.

If you experience a side effect that causes you concern, please tell your healthcare professional immediately.

Patients and healthcare professionals should report adverse events to the Health Products Regulatory Authority (HPRA). Reporting forms and information can be found on the [HPRA website](#) ^[2]

Adverse events associated with a Novartis product should also be reported to Novartis using the relevant contact details below:

- Pharmaceuticals [Report the side effect online](#) ^[3]

If you cannot report your side effect online, please phone or email:

+353 01 2080 612

drugsafety.dublin@novartis.com ^[4]

Accordion Type:

Collapsible

Source URL: <https://www.novartis.ie/about-us/contact-us/product-related-issues>

Links

[1] <https://www.novartis.ie/about-us/contact-us/product-related-issues>

[2] <http://www.hpra.ie/homepage/about-us/report-an-issue/>

[3] <https://psi.novartis.com/>

[4] <mailto:drugsafety.dublin@novartis.com>